



LIMITED WARRANTY – LARGE VACUUM CHAMBER (5 GALLON PAIL CAPACITY)

This limited warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Your original invoice is your proof of purchase and should be retained in the event that a warranty claim is necessary.

Who May Use This Warranty? Smooth-On, Inc. (“Warrantor”) extends this limited warranty to the purchaser who first purchases, for non-resale purposes, a Smooth-On Large Vacuum Chamber (5 gallon pail capacity) Product (the “Product”) from Warrantor or one of Warrantor’s authorized distributors. This limited warranty does not extend to any subsequent owner or other transferee of the Product nor does it extend to a purchaser who purchases the Product from a non-authorized distributor.

What Does This Limited Warranty Cover? The unit can be returned if unopened and unused for a refund of the purchase price minus a 20% restocking fee. The unit is not returnable if opened or used. At the discretion of the manufacturer, the unit will be repaired or replaced. It is warranted that, during the Warranty Period (as defined below), the unit will be free from defects in material and workmanship.

What Does This Limited Warranty Does Not Cover? This Limited Warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use or storage; (d) failure to follow the Product’s instructions or published specifications; (e) failure to perform any preventive maintenance; (f) modifications; (g) unauthorized repair; (h) normal wear and tear; or (i) external causes such as accidents, abuse, or other actions or events beyond Warrantor’s reasonable control. Further, as Warrantor has no control over purchaser’s aptitude, Warrantor does not warrant that the purchaser’s operation of this Product will be uninterrupted or error-free.

What Is The Warranty Period? This Limited Warranty lasts for **sixty (60) days** from the date of purchase (the “Warranty Period”). The Warranty Period is not extended if Warrantor repairs or replaces the Product. Warrantor may change the availability of this Limited Warranty at Warrantor’s discretion, but any changes will not be retroactive.

What Are Your Remedies Under This Limited Warranty? With respect to any defect to material or workmanship of the Product during the Warranty Period, Warrantor will, in its sole discretion, either: (a) repair or replace the Product (or the defective part) free of charge or (b) refund the purchase price of the Product.

How Do You Make A Warranty Claim?

1. Contact Warrantor’s technical assistance line at (610)-252-5800. Have the original invoice available as proof of purchase when you call. You will be asked to provide information from that invoice.
2. Describe the problem to Warrantor’s technical assistance personnel. Warrantor may make a repair recommendation that may save time and/or money.
3. If a defect or problem cannot be determined without physical examination, Warrantor may request that the Product be returned to Warrantor for repair. You may be asked to carefully pack and return Product, freight prepaid, with a copy of the original invoice to Warrantor along with your phone number and email address. If Warrantor determines a defect in material or workmanship to the Product, Warrantor will refund your freight charges.

If Warrantor determines no defect in material or workmanship to the Product, Warrantor will offer a quote to affect repairs. You will have seven (7) business days to authorize repairs or have the product returned. Warrantor accepts Visa, MasterCard, or American Express. You will be responsible for all freight charges for the Product to and from Warrantor. The product will be considered abandoned after forty-five (45) days following Warrantor’s notification of repair and may be repurposed or discarded.

What or the Limitations of this Limited Warranty? To the fullest extent allowed by applicable State and Federal Law, Warrantor makes no other warranty or condition of any kind with respect to the Product, whether expressed or implied. Warrantor does not warrant conditions of merchantability, satisfactory quality, or fitness for a particular purpose.

What are the Limitations of Liability? The remedies described above are your sole and exclusive remedies and Warrantor's entire liability for any breach of this limited warranty. Warrantor's liability shall under no circumstances exceed the actual amount paid by purchaser for the defective product, nor shall Warrantor under any circumstances be liable for any consequential, incidental, special or punitive damages or losses, whether direct or indirect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.